

Louis Armstrong New Orleans International Airport (MSY) to upgrade terminal IT with Amadeus AirIT technology

MSY to use Extended Airline System Environment (EASE™) to help grow international flights

Once EASE™ is implemented, airlines at MSY will be able to move between any gates or check-in counters across the airport seamlessly

ORLANDO, FL, April 5, 2017 – For many airports, upgrading or changing technology can be a long process that can all too often involve disruption to operations – especially where renovations are needed. The disruption can also limit access to gates or check-in desks, which impacts both airlines and travellers.

Louis Armstrong New Orleans International Airport (MSY) is preventing this disruption by adopting Extended Airline System Environment (EASE™), a hybrid common-use infrastructure platform developed by Air-Transport IT Services (AirIT), an Amadeus company. The solution will help MSY meet its airline growth and optimize its new North Terminal, due to open in February 2019.

Once EASE™ is implemented, airlines at MSY will be able to move between gates or check-in counters seamlessly. The system uses application virtualisation so airline staff can access the full functionality of their passenger processing systems from any desktop.

Airline staff will have direct access to back-office functionalities and use their own native software, saving on training costs and time. In addition, EASE™ will help support MSY's plans to grow services by making it easier for new airlines to establish a route through New Orleans.

Mark Reis, Interim Director of Aviation for Louis Armstrong International Airport, says: "Over the last several years, we have seen the number of airlines at MSY increase rapidly, and we were running out of room for them in the terminal. Choosing to implement AirIT's EASE™ was an easy decision because it gives our airline partners flexibility in their operations and gives us the opportunity to continue expanding service even in our current facility."

Betros Wakim, AirIT CEO, adds: "We are very excited to add MSY to our growing list of airports using EASE™. MSY has great plans to grow its international presence, and we look forward to helping the airport expand operations with little risk. This is a great opportunity for us to show how EASE™ can help airports provide a better experience for travellers."

EASE™ has been implemented at nearly 50 North American airports including LAX, JFK, CLT, FLL and TPA.

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Notes to the editors:

About Amadeus

Amadeus is a leading provider of advanced technology solutions for the global travel industry. Customer groups include travel providers (e.g. airlines, hotels, rail and ferry operators, etc.), travel sellers (travel agencies and websites), and travel buyers (corporations and travel management companies).

The Amadeus group employs around 15,200 people worldwide, across central sites in Madrid (corporate headquarters), Nice (development) and Germany (operations), as well as over 70 local Amadeus Commercial Organisations globally and has a presence in more than 190 countries.

This year marks 30 years since Amadeus was founded. Throughout 2017, the company will be celebrating 30 years of collaboration with customers, 30 years of technological innovation and 30 years of helping power better journeys for travellers all over the world.

The group operates a transaction-based business model.

Amadeus is listed on the Spanish Stock Exchange under the symbol "AMS.MC" and is a component of the IBEX 35 index.

To find out more about Amadeus please visit www.amadeus.com, and www.amadeus.com/blog for more on the travel industry.

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About Louis Armstrong New Orleans International Airport

Louis Armstrong New Orleans International Airport (MSY) is the primary commercial airport in the State of Louisiana serving over 80% of all passengers flying into the state. Armstrong International Airport is owned by the City of New Orleans. The New Orleans Aviation Board (NOAB), an unattached board of the City of New Orleans, oversees the administration, operation, and maintenance of Armstrong International. The Airport has 15 airlines providing service to 57 non-stop destinations, including six international destinations. A new world-class terminal complex is currently being constructed. The new North Terminal will be complete by February 2019. For more information, please visit www.flymsy.com.

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