



# Airport Lingo

There are many new words that you may hear when you are traveling through an airport. Here are just a few and a brief definition of what they mean. See if you can spot some of these the next time you fly into or out of Louis Armstrong New Orleans International Airport

**Airline** – This is the company that sells the tickets to fly, schedules all of their aircraft, handles the baggage, and assists the passengers with boarding the airplanes

**Air Traffic Controller** – These are the people who work in the control tower and assist the pilots with landing the airplanes.

**Airplane** – This is what the people ride on to fly between cities.

**AVCOM** – At Louis Armstrong Airport we have a dispatching center know as AVCOM which is short for Aviation Communications. If you need any help at all while you are at the airport, call them for assistance.



**Baggage Carts** – Airline employees use these carts to get your bags to and from the airplanes.

**Baggage Claim** – The last stop before you leave the airport once you've arrived back home is the baggage claim. This is where you can get your luggage from your flight.

**Checkpoint** – The checkpoints are used to protect you and the other passengers that will fly on the airplanes. They are used to make sure that no one takes any dangerous items on board the airplanes.

**Cockpit** – In the front of the airplane is the cockpit. This is where the pilots sit when they are flying the airplanes.

**Concourse** – Concourses are usually located past the checkpoints. The gates are located down the concourse. You can also find restrooms, restaurants and stores where you can buy stuff while you wait for your flight.

**Control Tower** – The Air Traffic Controllers work in the control tower. They use radar equipment and radios to communicate with the pilots in the airplanes.

**Co-Pilot or First Officer** – This is the person who assists the Pilot with flying the airplane. Typically the Co-Pilot monitors the radio and instruments for the Pilot.

**Flight Attendant** – These are the people who assist you with finding your seat on the airplane, explain the safety features of the airplane and serve you your drinks and/or snacks during your flight.

**Flight Monitors** – These monitors can be found throughout the Airport. You can use them to find your flight and see if it is on-time.

**Gate** – The gate is where the airplane parks and where you wait to get on board. Usually, you will need to wait in the gate for the other passengers to leave the airplane before you can board.



**Jet Bridge** – This is the piece of equipment that is used to connect the airplane to the building so you can get on board.

**Pilot or Captain** – The Pilot is the person that is in charge of flying the aircraft.

**Runway** – This is a large piece of concrete that the airplanes use to land or take-off.

**Skycap** – These are airline employees that can assist you with your baggage. They can usually be found in front of the airport when you drive up. Or they may be located in the baggage claim area.

**Taxiway** – A taxiway is a large piece of concrete or asphalt that is used to get the airplanes to and from the runways.

**Terminal** – This is the main part of the building that connects the different concourses. This is also where you can find the ticket counters, baggage claim and car rental counters among other things.

