



LOUIS ARMSTRONG NEW ORLEANS INTERNATIONAL AIRPORT

EMERGENCY CONTINGENCY PLAN UPDATE

The Louis Armstrong New Orleans International Airport (MSY) prepared this Emergency Contingency Plan update pursuant to the FAA Modernization and Reform Act of 2012, 49 U.S.C. §42301. Questions regarding this Plan update can be directed to Deputy Director of Aviation, Walter Krygowski at walterk@flymsy.com or Assistant Deputy Director of Aviation, Ronaldo Nodal at rondaldon@flymsy.com. MSY files this Plan update with the Department of Transportation because: (1) it is a commercial medium hub airport, and (2) it may be used by an air carrier described in USC 42301(a)(1) for diversions.

This Plan update describes how, following excessive tarmac delays and to the extent practicable, MSY will:

- Provide for the de-enplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs and Border Protection (CBP).

Airport Information

Name of Airport: Louis Armstrong New Orleans International Airport

Name and title of person preparing the plan: Ronaldo Nodal, Assistant Deputy Director of Aviation

Preparer contact number: (504) 303-7521

Preparer contact e-mail: rondaldon@flymsy.com

Date of submission of Plan update: June 06, 2022

Effective Date: June 24, 2022

Airport Category: Medium Hub

Contact Information

In the event of diversion or other irregular operations events, aircraft operators should contact MSY Airport Operations directly at (504) 303-7520 or through MSY Aviation Communications (AVCOM) at (504) 303-7700 for assistance. Airport Operations and AVCOM are staffed 24-hours a day / 365-days a year.

Louis Armstrong New Orleans International Airport
Emergency Contingency Plan
Update: June 06, 2022
Effective: June 28, 2022

Plan to Provide for the De-enplanement of Passengers Following Excessive Tarmac Delays

Except for MSY's ownership of the passenger boarding bridges, MSY does not own or operate any ground service equipment that may be needed to safely deplane passengers from air carrier aircraft and is, therefore, unable on its own to provide for the de-enplanement of passengers except through use of a passenger boarding bridge. Additionally, MSY personnel are not trained to assist in the de-enplanement of passengers using MSY owned passenger boarding bridges or ground service equipment owned or operated by air carriers or contract service providers. MSY will provide a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact numbers listed above.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

MSY's terminal has a total of thirty-five (35) gates, each with a passenger boarding bridge. As of June 1, 2022, the 35 gates are allocated as follows:

1. Twenty-eight (28) gates are under preferential (signatory) leases to signatory airlines.
2. Seven (7) gates are common/shared use gates available on a per-turn use basis.

There are ten (10) remote parking positions near the terminal that are available for use by the airlines. Additional parking positions also can be made available at a remote location on the south campus ramp area for those diverted aircraft that will not be required to deplane.

MSY will first make common/shared use gates available for a diverted aircraft seeking to deplane at a gate, to the maximum extent practicable. If additional gates are needed, MSY will work with the signatory airlines to make their preferential use gates and other facilities available to a diverted air carrier seeking to deplane at a gate, during those time periods when the signatory airline is not using or not scheduled to use the gate, to the maximum extent practicable.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection

MSY has defined sterile areas capable of accommodating limited numbers of international passengers. MSY will coordinate with the diverted airline and local CBP officials to allow international passengers, who have not yet cleared U.S. customs, to be deplaned into these sterile areas to the extent practicable.

Public Access to the Emergency Contingency Plan

MSY will provide public access to its emergency contingency plan through the following means:

- Posting in a conspicuous location on the airport website (<http://www.flymsy.com>)