

DECEMBER 2019

# NOAB EMPLOYEE FLYER

## DECEMBER EVENTS

- 12/18 – Birthday Celebrations 3<sup>rd</sup> floor (old terminal) 2pm
- 12/19 – Hot Chocolate & Candy Canes in Transportation Area
- 12/20 – North Terminal Appreciation Event 1pm
- 12/20 – K-9 Krewe member Harper Lee’s Retirement Party 10 -11:30am
- 12/20 – Passenger Gift Giveaway @12 for the Austin-MSY flight
- 12/23 -

Every Friday

- Wear your Saints shirts on Fridays to show your support!
- NORD is hosting movies in the park. Visit <http://nordc.org/activities/special-events/> for more information

Want to know what’s happening in the City of New Orleans?

## *A MESSAGE FROM THE DIRECTOR*

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I want to let everyone here at the NOAB know just how thankful I am to have a team that is as hardworking and dedicated as you. You’ve done an incredible job; your efforts have supported all of our success. You should be proud of the role you each played in helping us transition to the new terminal. Projects like this are rare. You are all part of an historic endeavor to open an entirely new airport with new landside access, terminal and concessions operations, and airside operations. This time of year always helps me to realize how grateful I am for professionals like you. It is a great time to reflect on all the things you have done and continue to do for MSY. I count us extremely lucky to have you as part of the team. Thank you for making this year a great success. I wish you a joyful and abundant Christmas.

“All In” NOAB!

Sincerely,

Kevin Dolliole

## **WE HAVE A WINNER!!!!**

Congratulations to Donald Costello, MSY Customer Service Volunteer, for naming the program that will allow customers who are not flying and do not have a boarding pass to visit the restaurants and stores located post-security at the New Terminal.

The Program will be named “MSY Guest Pass”

Thank you for all the fantastic submissions and for voting on your favorites.

# EMPLOYEE SPOTLIGHT



**Louis Hubbard**  
**Concessions Management**

**How long have you worked for NOAB?** This November will make 6 years that I have worked for the NOAB.

**Tell me something interesting about yourself?** I'm a former division 1 baseball player and avid sports fan. With that said, I'm extremely competitive.

I enjoy researching sports analytics in addition to watching various sporting events. Outside of sports I also take interest in dogs and cars. I currently have a 1964 Chevrolet Impala that I'm working to restore.

**How excited are you for the Opening of the New Terminal?** I am extremely excited to finally open the doors of the new terminal to the public. This has been a lengthy process combined with extensive efforts from all stakeholders to finally get to this point. I believe our new terminal will instill a great sense of pride within our region the moment it opens.

**What is your favorite feature of the New Terminal? Why?** Selfishly, I believe the new incoming concessions program as a whole more accurately depicts the culture and variety of options that New Orleans and its surrounding region has to offer. With regards to the building itself, the open free-flowing layout, high ceilings and sleek design top the list as my favorite characteristics.

How do you like the Monthly Employee Birthday Celebrations? Do you have any suggestions? **Let us know this and anything else anonymously at**

<http://www.flymsy.com/suggestion-s-18910>

Password is NOAB2019

## Calling for all Louis Planes

The Culture Committee is asking that all employees with current possession of a Louis Plane please return them to your manager or supervisor. Managers and Supervisors please return the planes to the following locations: Front Desk Receptionist, HR Receptionist or to Ashon' in Room 303. The planes will be collected and redistributed each month.

## EMPLOYEE DISCOUNTS

Although, majority of NOAB employees will remain stationed in the current terminal, employees are allowed to travel to the new terminal via shuttle bus for lunch.

All NOAB employees will receive a 10% off discount at any restaurant located within the New Terminal. There are a variety of new and delicious restaurants to choose from. Such as Emeril's Table, Chick Fil A, Mopho, Dooks, Starbucks, Lucky Dog and much, much more!!

## The New MSY

On November 6<sup>th</sup>, employees began using the Shuttle Buses when traveling back and forth to the new terminal. Since all employees are required to park in the current short term garage, shuttle buses will be picking up in front of the south terminals old grounds transportation center and dropping off on the 1<sup>st</sup> floor of the arrivals side of the new terminal (Door 9) 24 hours a day.

Please keep in mind that we are sharing the shuttle buses with other airport staff members and should remain professional and courteous at all times.

Feel free to share your ideas/suggestions/comments, etc. about the new terminal! Tell us anonymously at <http://www.flymsy.com/suggestions-18910> or send us an email at [cultureclub@flymsy.com](mailto:cultureclub@flymsy.com)

The Customer Care & Lost and Found is now located in BSO4 which is in the corner near bag carousel 6. It is currently open 8am to 5pm Monday - Friday. The training center is still in the old terminal with the same hours.

# Wishing you a day filled with happiness and a year filled with joy. Happy Birthday!

Olga Miller 1-Nov  
Lisa Tobias 3-Nov  
Eric Baham 12-Nov  
Westley Rogers 14-Nov  
James McCluskie 22-Nov  
Dontee Brown 22-Nov  
Ryan Metoyer 26-Nov  
Joachim Hackenbroch 1-Dec  
Gwen Palmer 1-Dec  
Joseph Brouillette 2-Dec  
Francis Landry 2-Dec

Leah McCraw 2-Dec  
Cheryl Edwards 3-Dec  
Diana Bell 7-Dec  
Harriet Welch 7-Dec  
Keith Johnson 8-Dec  
Jesica Brush 9-Dec  
Jennifer Nomey 9-Dec  
Lekeyshea Jenkins 10-Dec  
Brian Raley 11-Dec  
Derek Simons 12-Dec

Rolena Williams 12-Dec  
Renee M. Brunt 13-Dec  
Carlos Metoyer 17-Dec  
Lynetta Smith 18-Dec  
Thien Tran 19-Dec  
Janelle Dejan 20-Dec  
Juanita Treaudo 21-Dec  
Rickey Coleman 25-Dec  
Kevin Dolliole 25-Dec  
Fadi Qamar 25-Dec  
Calvin Coleman 30-Dec  
Marianne Rodriguez 31-Dec

**Join us in celebrating employee birthdays for the month(s) of November and December, Wednesday December 18, 2019 in the 3<sup>rd</sup> floor administrative break room (old terminal) at 2:30pm!**

## Welcome Our Newest Employees

### November

Dawn Whaley, A/P Service Agent –  
Operations

Elbred Malone III, A/P Transportation  
Officer – Grounds Transportation

Gilbert Gomez, A/P Transportation Officer  
– Grounds Transportation

Mark McGowan, A/P Principal Supervisor  
– Engineering

M. Rowland Seal, Information Tech  
Specialist – IT Department

**Let's all be sure to introduce ourselves and  
welcome them to our Team!**



**Farewell to Harper Lee! She's retiring from the MSY K-9  
Krewe on December 20<sup>th</sup>. Join us for her retirement  
party from 10-11:30am**

**The NOAB Choir is seeking new voices to join them in the  
upcoming holidays. It's a very minor commitment and  
brings joy to many.**

**Contact Nancy Gaden at 504-462-1106 or by email at  
[nancyg@flymsy.com](mailto:nancyg@flymsy.com)**

**NOAB is hiring and employees should regularly check [www.governmentjobs.com/careers/neworleans](http://www.governmentjobs.com/careers/neworleans)  
and keyword search for airport to see all of the jobs that are available.**

Have comments or suggestions for our newsletter?  
Email Ashon at [ashonc@flymsy.com](mailto:ashonc@flymsy.com) or stop by and share your thoughts with her